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2601

Docket: BT9-91-010  
Case: 5093

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PTO/SB/82 (10-00)

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**REVOCATION OF POWER OF  
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AUTHORIZATION OF AGENT**

Application Number	07/660,763
Filing Date	02/25/1991
First Named Inventor	Suresh K Gursahaney et al.
Group Art Unit	2601
Examiner Name	Stafford D. Schreyer
Attorney Docket Number	BT9-91-010

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

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☐ Applicant/Inventor.☐ Assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)**SIGNATURE of Applicant or Assignee of Record**

Name

Anthony E. Ebert

Signature

Date

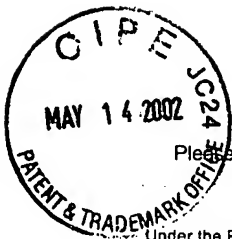
MAY - 3 2002

Anthony E. Ebert  
Director of Intellectual Property  
Genesys Telecommunications Labs, Inc.

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

☐ \*Total of \_\_\_\_\_ forms are submitted.

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Docket: BT9-91-010  
Case: 5093

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PTO/SB/81 (02-01)  
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## POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	07/660,763
Filing Date	02/25/1991
First Named Inventor	Suresh K Gursahaney et al.
Title	System for Integrating Telephony Data with Data Processing Systems
Group Art Unit	2601
Examiner Name	Stafford D. Schreyer
Attorney Docket Number	BT9-91-010

I hereby appoint:

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☐ Practitioner(s) named below:

Name	Registration Number

as my/our attorney(s) or agent(s) to prosecute the application identified above; and to transact all business in the United States Patent and Trademark Office connected therewith.

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☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

### SIGNATURE of Applicant or Assignee of Record

Name

Anthony E. Ebert

Anthony E. Ebert

Signature

Director of Intellectual Property

Date

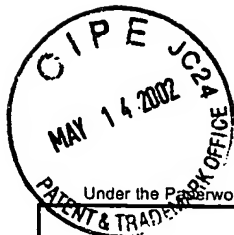
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Genesys Telecommunications Labs, Inc.

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**STATEMENT UNDER 37 CFR 3.73(b)**Applicant/Patent Owner: International Business Machine CorporationApplication No./Patent No.: 5097528 Filed/Issue Date: 03/17/1992Entitled: System for Integrating Telephony Data with Data Processing SystemsGenesys Telecommunications Laboratories, Inc., a Corporation

(Name of Assignee)

(Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.  
The extent (by, percentage) of its ownership interest is \_\_\_\_\_ %

in the patent application/patent identified above by virtue of either:

- A. ☐ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached.

OR

- B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

1. From: Suresh K Gursahaney et al. To: International Business Machines Corporation  
The document was recorded in the United States Patent and Trademark Office at Reel 005661, Frame 0411, or for which a copy thereof is attached.
2. From: International Business Machines Corporation To: Genesys Telecommunications Laboratories, Inc.  
The document was recorded in the United States Patent and Trademark Office at Reel 012551, Frame 0739, or for which a copy thereof is attached.
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☐ Additional documents in the chain of title are listed on a supplemental sheet.

- ☐ Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

JAY - 3 2002  
Date  
Anthony E. Ebert  
Director of Intellectual Property  
Genesys Telecommunications Labs, Inc.

Anthony E. Ebert  
Typed or printed name  
  
Signature  
Director of Intellectual Property  
Title



## Certificate of Express Mailing

"Express Mail" Mailing Label Number: EL769577446US

Date of Deposit: 05/14/2002

Ref: Case Docket No.: BT9-91-010

First Named Inventor: Suresh K. Gursahaney

Serial Number: 07/660,763

Filing Date: 02/25/1991

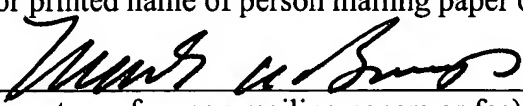
Title of Case: System for Integrating Telephony Data with Data Processing Systems

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Statement Under 37 CFR 3.73(b).
2. Power of Attorney or Authorization of Agent.
3. Revocation of Power of Attorney or Authorization of Agent.
4. Certificate of express mailing.
5. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)

  
(Signature of person mailing papers or fee)